

# When you want to rent contact:

**Customer Service: [info@campmobility.fi](mailto:info@campmobility.fi)  
or phone: +3589 350 76 310  
(Mon–Fri 8–16)**

## Rental Terms

### 1. PARTIES AND APPLICATION

These terms and conditions shall be applied between Camp Scandinavia Oy and the Hirer when Camp Scandinavia hires its products to institutions, communities, companies, or private individuals. The hire equipment shall generally be used by one or several individuals as determined by the Hirer, who shall be called the User Customer. The hire agreement takes precedence if there is a conflict concerning the hire terms and conditions.

### 2. HIRE EQUIPMENT

The item to be hired is the product specified in the Hire Agreement with the necessary accessories, hereafter referred to as Hire Equipment, which may be a used or a new product. In addition, additional services linked to the Hire Equipment may be offered according to the service price list.

### 3. HIRE PERIOD AND RIGHT OF REDEMPTION

The hire period commences on the day of delivery of the Hire Equipment. The Hire Agreement is valid until further notice or during a fixed period of time as specified in the Hire Agreement. **The minimum hire billing period is one (1) month.** The day when the Hire Equipment is delivered and collected or returned is included as part of the hire period.

a. In the case of a fixed-term Hire Agreement, the Hirer has the right to return the product or redeem it. The redemption offer is calculated separately.

b. Hire Agreements which are valid until further notice give the Hirer the right to redeem the Hire Equipment. The redemption price is then calculated to match the residual value of the product on the day of redemption.

### 4. TERMINATION OF AGREEMENT

The termination of a fixed-term Hire Agreement by the Hirer before the hire period has expired is possible only if Camp Scandinavia is in material breach of the Hire Agreement. Camp Scandinavia is entitled to terminate a fixed-term Hire Agreement if the Hirer fails to fulfil all payment obligations as per the Hire Agreement and if the Hirer has not corrected the breach of agreement within 20 days of receiving a written notice. In the case of a breach of the Hire Agreement, the Hirer shall bear the cost of collecting the Hire Equipment.

Either party may terminate a Hire Agreement which is valid until further notice at any time, in which case the Hire Agreement will expire at the end of the month of termination.

If the Hirer does not redeem the Hire Equipment at the end of the Hire Agreement, Camp Scandinavia shall collect the Hire Equipment as agreed between the parties.

### 5. USE, MAINTENANCE AND SERVICE

The Hirer shall take the time to understand the user manual for the Hire Equipment and provide guidance to the User in following the instructions, when necessary. Camp Scandinavia shall provide guidance on how to use the Hire Equipment when the product is given to the Hirer. The Hirer is responsible for the User Customer using the Hire Equipment carefully and only in the normal use and conditions intended for the product. The Hirer shall ensure that the user instructions for the Hire Equipment are followed in all circumstances. Camp Scandinavia shall bear no responsibility for damage which is caused by using the Hire Equipment in violation of the instructions or in an otherwise careless manner.

Camp Scandinavia shall be responsible for scheduled and statutory servicing of the Hire Equipment.

During the hire period, Camp Scandinavia is entitled to provide the Hirer with new Hire Equipment, if necessary, or exchange it with Hire Equipment with similar functionalities as the Hire Equipment specified in the Agreement. The Hirer shall always agree upon servicing and repairs with Camp Scandinavia. The Hirer shall also ensure that the User follows the user instructions for the product.

If the rental item is taken out of Finland on a trip abroad, Camp Scandinavia is not responsible for spare parts needs abroad. In these cases, the hirer must ensure the rental item in his own home or travel insurance.

### 6. DUTY OF CARE

The duty of care and the liability of risk shall pass to the Hirer immediately upon delivery of the Hire Equipment.

The Hirer shall maintain and keep the Hire Equipment carefully and ensure that the User follows the user instructions. The Hirer shall be liable for damage or disappearance of the Hire Equipment caused by negligent use or misuse of the product.

### 7. HIRE CHARGE AND SERVICES

In fixed-term Hire Agreements, the hire charge is determined for the entire hire period when the Hire Agreement is signed. In Hire Agreements which are valid until further notice, the hire charge is also valid until further notice, and Camp Scandinavia is entitled to increase the hire charge by giving written notice to the Hirer at least 30 days before the increase takes effect.

In addition to the hire charge agreed in the Hire Agreement, the Hirer shall pay a product-specific initial charge as shown in the offer and the Hire Agreement.

The hire charge is invoiced monthly at the end of the month, and the payment terms are specified in the Hire Agreement. Any additional services to be paid by the Hirer will be charged on the first hire invoice. Interest on late payment is determined by the Interest Act.

The prices of the additional services provided by Camp Scandinavia shall be subject to the current service price list of Camp Scandinavia.

### 8. LIABILITY FOR HIRE EQUIPMENT

Camp Scandinavia shall be responsible for ensuring that the Hire Equipment is in a good condition which fits the purpose of the equipment when the Hire Equipment is delivered.

If the need for servicing or providing a new piece of Hire Equipment is due to the Hire Equipment having been used negligently or in violation of the instructions, the Hirer shall bear the costs.

Camp Scandinavia shall not be liable for any damages or costs incurred by the Hirer or a third party for negligent use of the Hire Equipment or for any use in violation of its intended use or instructions provided. Furthermore, Camp Scandinavia shall not be liable for indirect damages related to the Hire Equipment, such as any financial consequential damages that are difficult to predict.

### 9. COMPLAINTS

The Hirer must carry out an inspection when receiving the Hire Equipment and immediately notify Camp Scandinavia of any errors in the delivery or damage caused during transport.

### 10. INSURANCE

Camp Scandinavia insures the Hire Equipment against theft, fire and other destruction and loss. The insurance does not cover damage caused by the negligence of the Hirer, the User Customer or any other third party. The Hirer's deductible is 600 €/hire equipment in all situations covered by the insurance.

### 11. FORCE MAJEURE

Camp Scandinavia is not obligated to fulfil the Hire Agreement if an Act of God, fire, or a comparable disturbance, strike, epidemic, industrial action, war, mobilisation, export or import ban, lack of means of transport, cessation of manufacture, traffic disruption or any other obstacle beyond Camp Scandinavia's direct control prevents the delivery or use of the Hire Equipment.

### 12. TRANSFER OF THE AGREEMENT

Camp Scandinavia has the right, if it so wishes, to transfer the Hire Agreement to a financing company or other third party, while not infringing the Hirer's rights under the Hire Agreement. The Customer cannot transfer the agreement to a third party without the permission of Camp Scandinavia.

## When you want to return the product:

**Contact our Customer Service**  
**[info@campmobility.fi](mailto:info@campmobility.fi)**

**p. +358(0)9 350 76 310 (Mon–Fri 8–16)**

You can always return the rental product when you want to. At the end of the renting, we arrange a pick-up for the product. The delivery date and the pick-up or return date are included in the renting period.

The delivery costs are charged separately.